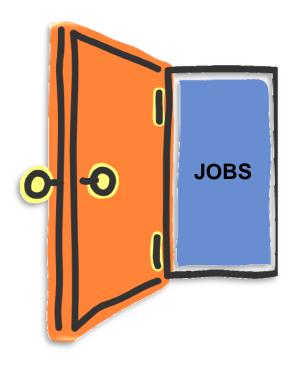


U.S. Department of Health and Human Services Office of Human Resources

<u>Diversity Outreach Opportunities and Recruitment Division</u>



The DOOR to Hiring and Advancing People with Disabilities in the Federal Government



Agenda

- Diversity and Inclusion
- Special Hiring Authorities and Eligibility
- Veterans with Disabilities
- Reasonable Accommodations and Language Access
- Mentorship, Internship, and Employment Opportunities
- Resources for Persons with Disabilities



Diversity and Inclusion

- <u>Executive Order 13583</u>- Establishing a Coordinated Government-Wide Initiative to Promote Diversity and Inclusion in the Federal Workforce, Aug 18, 2011
- Executive Order 13171 Hispanic Employment in the Federal Government, Oct 12, 2000
- **Executive Order 13518** Employment of Veterans in the Federal Government, Nov 9, 2009
- Executive Order 13548

 Increasing Federal
 Employment of Individuals with Disabilities, July 26, 2010



WHAT IT DOES:

Establishes a Coordinated Government-Wide Initiative to Promote Diversity and Inclusion in the Federal Workforce, Aug 18, 2011

WHAT IT MEANS:

Federal agencies are now accountable through documented proof of established programs, plans, procedures, and results.

PERSONS WITH DISABILITIES:

Issues of discrimination, barriers, opportunities for improvement, and solutions must be addressed AND disseminated for accountability purposes.



WHAT IT DOES:

Mandates federal agencies to establish and maintain a program for the recruitment and career development of Hispanics in Federal employment.

WHAT IT MEANS:

Federal agencies are accountable for reducing the underrepresentation of Hispanics in their respective agencies.

PERSONS WITH DISABILITIES:

The hiring of Hispanics with disabilities must be a priority and address accommodation issues/concerns, s.a. language access, training, etc.



WHAT IT DOES:

Mandates federal agencies to hire more Veterans with the assistance of a Veterans Employment Program Manager/Officer (VEPM/O), and to report Veterans New Hire Goals quarterly.

WHAT IT MEANS:

Federal agencies must open their doors to Veterans AND Veterans must be prepared to transition from military-to-federal employment.

PERSONS WITH DISABILITIES:

The employment of the increasing number of Veterans with disabilities must be provided preference for employment consideration.



WHAT IT DOES:

Increases Federal Employment of Individuals with Disabilities

WHO IT AFFECTS:

- 54 Million Americans have a disability
- Only 5% of 2.5 Million Federal Employees have a disability (12,500/2,500,000)
- Targeted Disabilities- < 1%
 - deafness

- complete paralysis

- partial paralysis

- blindness

- convulsive disorders
- mental illness

- missing extremities mental retardation
- genetic or physical condition affecting limbs and/or spine



The ABCs and OMGs of Schedule-A Hiring

ABCs

"I am perfect for the job!"

- Federal agencies can hire/promote noncompetitively
- Selective Placement Program Coordinators (SPPC)
- Hiring process reduced from 6 months to 30-60 days
- 2-year probationary period

OMGs



- Schedule A is an AUTHORITY, not a REQUIREMENT
- Must be a <u>QUALIFIED</u> candidate
- Must have a <u>SEVERE</u> physical/mental/intellectual disability
- Closing Dates
- Disclosure of Information
- Preference vs. Consideration



Schedule-A Process and Eligibility

- 1. Identify an OPEN position you want to apply for.
- Prepare your application.
 - a) Resume
 - b) Schedule A Letter (VA Letter)
 - licensed career counselor, ...
 - c) Proof of Disability (Medical documentation)
 - doctor, licensed medical professional, ...
- 3. Contact the Disability Program Manager (DPM) or Selective Placement Program Coordinator (SPPC) for guidance.
- 4. Wait to be contacted by HR Specialist.



Veterans with Disabilities

WHAT YOU NEED TO KNOW:

- 1. Requirements:
 - a) DD 214
 - b) VA Letter or Schedule-A Letter
- 2. Submission:
 - a) Contact VEPM/O
 - b) Veterans Preferences and Disability Status
- 3. Resume Design
 - a. Skill Set Conversion
 - b. Strategic Writing of Executive Core Qualifications(ECQs)
- 4. Follow-Up



Federal	Guidance:
----------------	------------------

- □ Veterans' Preference Act of 1944, 5 U.S.C. 2108 and 3309
 □ Disabled Veterans OR
 □ Served on active duty in Armed Forces during certain time periods/military campaigns
 - □ Competitive external hiring processes

Definitions

- ☐ "Active Duty"
 - Non-disabled Veterans: EXCLUDES active duty for training by National Guard or Reserve soldiers
 - □ <u>Disabled Veterans</u>: **INCLUDES** active duty for training by National Guard or Reserve soldiers
- ☐ "War"- only those armed conflicts declared by Congress as war. (5 U.S.C. 2108)



When Preference Applies

- □ Permanent and temporary positions when external competitive hiring procedures are used.
- ☐ Separated from active duty in the Armed Forces with an honorable or general discharge
- Excludes non-disabled military retirees with rank of major, lieutenant commander, or higher



5-Point Preference (TP)

- During a war (as declared by Congress)
- April 28, 1952 through July 1, 1955

OR

More than 180 consecutive days (not training) AFTER January 31, 1955 and BEFORE October 15, 1976

OR

Gulf War (August 2, 1990 through January 2, 1992

OR

In a campaign/expedition for which a campaign medal has been authorized.

- Any Armed Forces Expeditionary medal or campaign badge (See handout)
- A Campaign medal holder or Gulf War veteran (See hand-out)



10-Pt	TYPE	QUALIFICATIONS
CPS	Compensable Disability Preference (30% or more)	Served at any timeCompensable service-connected disability rating of 30%
CP	Compensable Disability Preference	Served at any timeCompensable service-connected disability rating of 10% - 29%
XP	Disability Preference	 Present service-connected disability Received a Purple Heart Is receiving compensation, disability retirement benefits, or pension from military of Dept of Veteran Affairs BUT DOES NOT QUALIFY AS CP or CPS
XXP	Derived Preference	 Spouses, Widows, Widowers, or Mothers of Veterans Based on service of a veteran who is not able to use the preference



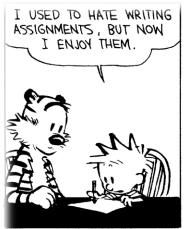
Resume Design for Persons with Disabilities

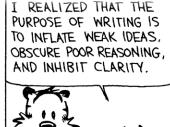
Skill Set Conversion

- Focus on your ABILITIES
- Taking your experiences and making them count

Strategic Writing of ECQs

- Language Equivalencies
- "What it says,"... "What it really means"

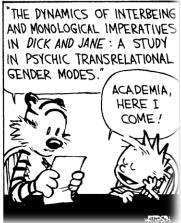






WITH A LITTLE PRACTICE, WRITING CAN BE AN INTIMIDATING AND IMPENETRABLE FOG! WANT TO SEE MY BOOK REPORT?





Calvin-Writing



Reasonable Accommodations (RA)

<u>Executive Order 13164:</u> Establishing Procedures To Facilitate
 The Provision Of Reasonable Accommodation

Three Categories

- 1. Modifications/adjustments to a job application process to permit an individual with a disability to be considered for a job (i.e. large print, Braille)
- 2. Modifications/adjustments necessary to enable a qualified individual with a disability to perform the essential functions of the job (i.e. sign language interpreters)
- 3. Modifications/adjustments that enable employees with disabilities to enjoy equal benefits and privileges of employment (i.e. physical barriers in an office)



Reasonable Accommodations (cont.)

Requesting RAs

- Tell someone (1st-line SUPV, Mgr, other designee)
- Keep it simple...NO FANCY WORDS NEEDED
- Document it (not required)
- If you have a question, ask your RA-POC
- Maintain confidentiality at your discretion
 - Telling co-workers
 - Divulgence of information
 - Exception: Schedule-A consideration requires disclosure of disability



Language Access

Executive Order 13166: Improving Access to Services for persons With Limited English Proficiency

- Interpreting Services (Spoken or signed foreign language)
- Cultural Awareness Training
- Language Classes (sign language and/or Spanish classes)
- Materials translated into non-English languages
- Community Partnerships
- Collegiate Partnerships (Student Interns, Independent Study)
- Volunteer Networks
- Shared Neutrals



Mentorship, Internship and Employment Opportunties

- Pathways Program: Competitive hiring authority
 - Internships
 - Specific to agency mission (i.e. Social Worker Internship, ACF)
 - Recent Graduates
 - Past 2-years (non-veteran)
 - Past 6-years (veteran-fulfilling military obligation)
 - PMF Program (Presidential Management Fellows)
 - Advanced degree in past 2-years
- April 1, 2012- New OPM Guidelines



Resources for Persons with Disabilities

Recruitment/Hiring

- FedsHireVets- <u>www.fedshirevets.gov</u>
- WRP (Workforce Recruitment Program)- <u>www.wrp.gov</u>
- For Veterans with Disabilities-
 - DOL Veterans Employment and Training Service- www.dol.gov/vets/welcome.html
 - Hire Heroes- www.hireheroesusa.org
 - Wounded Warriors Project- www.woundedwarriorproject.org
- NPWE (Non-Paid Work Experience Program)-

http://www.military.com/benefits/content/veteran-benefits/vre-non-paid-work-experience.html

Advocacy Groups

- American Association of People with Disabilities- <u>www.aapd-dc.org</u>
- American Council of the Blind
- Deaf and Hard of Hearing in Government- <u>www.dhhig.org</u>

Accommodations

- CAP (Computer/Electronic Accommodations Program)- <u>www.tricare.mil/cap</u>
- JAN (Job Accommodation Network)- <u>www.jan.wvu.edu</u>



Any Questions



Thank You!

U.S. Department of Health and Human Services (DHHS)

Office of the Secretary (OS)

Assistant Secretary of Administration (ASA)

Office of Human Resources (OHR)

Strategic Programs Directorate (SPD)

Diversity Outreach Opportunities and Recruitment (DOOR)

Crystal Williams

- Hispanic Employment Program Manager/Sign Language Interpreter
- Crystal.Williams@hhs.gov
- (202) 690-8330 Office / (202) 401-3707 Fax